

BLUEBERRY HILLS ON COMLERROY, 464 COMLERROY ROAD, KURRAJONG, NSW, 2758

When you make a booking you are entering into an agreement with us. Please read our terms and conditions of booking below.

- Check in is available from 2pm till 10pm. Check out between 6am and 10am.
- Rates include 10% GST.
- Payments are accepted by Cash, Direct Debit, Amex, Visa and Mastercards
- Full amount (non-refundable) must be paid at least 14 days prior to check-in.
- Smoking is not permitted on the property.
- No pets allowed.
- The Guest acknowledges that the Property is a farm with inherent dangers and risks including but not limited to- unfenced dam, fencing, building, structures, landscape, wildlife, livestock and fire.
- Blueberry Hills on Comleroy is not responsible for the security of guests' belongings, and it is your responsibility to secure your accommodation while you are out.
- You agree to comply with the regulations set out in any property manual at the Property and any other regulations reasonably specified by us from time to time and ensure that they are observed by all members of your party.
- You agree to keep and leave the Property and the furnishings, including items such as kitchen equipment, crockery and glasses clean and in good condition otherwise you may be charged for extra cleaning costs incurred. The property reserves the right to seek compensation for any undue cleaning, damages or missing items. A cleaning fee for more than standard cleaning will be deducted from the Guest credit card if a cleaner has to be engaged for extra work to the premises.
- You agree not to cause any damage to the walls, doors, windows, furnishings, or any other part of the Property nor to do anything that may be reasonably considered to cause a nuisance or annoyance to us or to any other occupier of adjoining or neighbouring properties.
- You cannot allow more people to stay in the Property than expressly authorised, nor can you change the makeup of the party during your stay in the Property. If you do so, we can refuse to hand over the Property to you, or can require you to leave it. We will treat any of these circumstances as a cancellation of the Booking by you and we shall be under no obligation to refund you for any fees already paid to us in those circumstances.

- You agree to allow us or any representative of ours access to the Property at any reasonable time during your stay for the purpose of essential repairs, in an emergency or to ensure you are complying with this Booking Contract.
- The loss of a key will incur a charge of \$100 for the replacement of locks and keys.
- Blueberry Hills on Comleroy has the right to debit the guest's credit card for any undue cleaning, damages or missing items.
- The guests acknowledge joint and several liability for all services rendered until full settlement of the bill.
- Quiet time between 10pm and 8am
- COVID-19 Restrictions - Guests must follow the current NSW restrictions, maintain hygiene practices and social distance between hosts, guests, and employees.

If a guest has contracted COVID-19, booking must be cancelled and a credit will be issued in accordance with our cancellation policy.

If a guest develops symptoms of COVID-19 during a stay, guests must enter mandatory isolation, seek medical advice, avoid contact with other guests or staff.

PLEASE CONFIRM THE FOLLOWING INFORMATION:

Are you currently in mandatory isolation (i.e. a returned traveller or COVID-19 positive)?  
 Yes                      No

Have you had any close contact with a COVID-19 positive case?  
 Yes                      No

Have you or a member of your household developed any of the following symptoms within the last 7 days:

Cough, fever (over 37.5degrees C), breathlessness, sore throat, headaches, or loss of taste or smell  
    Yes                      No

Have you or any member of your household recovered from any of these symptoms within the last 14 days?      Yes                      No

If the answer to any of these questions is "YES" the individual must leave the property.

Name of accompanying guests

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Tel and/or email of accompanying guests

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**Payment Policy**

- The guest will be charged a prepayment of the total price in the 14 days before arrival.

**Cancellation Policy**

- The guest can cancel free of charge until 14 days before arrival. The guest will be charged the total price if they cancel in the 14 days before arrival. If the guest doesn't show up they will be charged the total price.
- The guest will be charged a prepayment of the total price in the 14 days before arrival. • If a guest has to cancel within the 14 days due to COVID-19 illness, a credit, to the value of the booking, will be issued.